

How to check-in as a patient

The complete check-in guide for patients

To meet with your provider on Doxy.me, first you need to use Chrome, Firefox, or Safari browser. **A webcam and microphone are also required.**

Your provider should have given you their personalized room link. It should look like doxy.me/YourDrsName.

To “check-in”:

1. Click on the link in the email that your Provider sent to you.
2. Enter your name, click "Check-In"

Welcome!

Please check in below to let Dr. Welch know you are here

Check In

3. You are now in your provider's waiting room. Wait for your provider to start the call

The screenshot shows the Doxy.me patient waiting room interface. On the left is a dark sidebar with the Doxy.me logo, the text "AVAILABLE" and "No one is available yet", and a "Pre-call Test" button. The main content area has a white box with "Welcome!" and "I will start the video call in a moment." Below this is a section titled "Tips for a great video call:" with two checked items: "Use strong wifi or an ethernet cable" (with icons for Wi-Fi and an ethernet cable) and "Close unused programs (or restart computer)" (with icons for a browser and a refresh symbol).